

(17) Gender Male Female (18) Beneficiary's Marital Status

(19) Beneficiary's Father's Full Names.....(20) Beneficiary's Mother's Full Names

(21) Relationship with the Deceased.....(22) Deceased Date of Death

SECTION 5A: ELECTRONIC/ BANK FUNDS TRANSFER SECTION 5: MODE OF PAYMENT

Bank Mobile Money Others (specify)

NSSF Number	
Full Account Holder Names	
Bank Name	
Bank Account Number	
CURRENCY (UGX, EURO, GBP, KES, USD, TZS)	
TELEPHONE CONTACT	
BANK BRANCH	
BENEFICIARY BANK ADDRESS	
CITY	
SWIFT CODE, SORT CODE AND IBAN No (FOR EURO FOREIGN ACCOUNTS) ROUTING NO (USA)	

SECTION 5A: ELECTRONIC/ BANK FUNDS TRANSFER CLAIMANTS WITH FOREIGN ACCOUNTS:

I consent that NSSF pays me in foreign currency based on the prevailing spot exchange rate NSSF's bank will offer:

SECTION 5B: MOBILE MONEY (For Benefits up-to a maximum allowed by the law)

NSSF NUMBER:	
MOBILE PHONE REGISTERED NAMES: (Must be registered under beneficiary's names)	
MOBILE NUMBER	

TERMS AND CONDITIONS

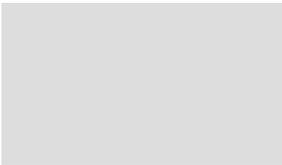
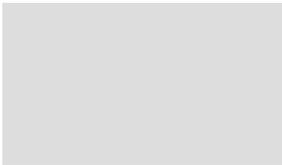
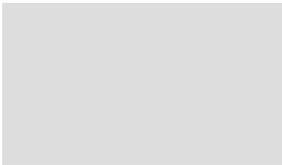
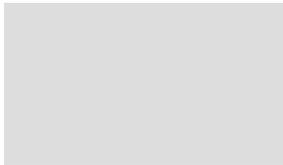
By filling this form, the client agrees to the following;

1. The client acknowledges that this service is voluntarily undertaken by the client. 2. That the information provided is correct and NSSF shall not be responsible for any loss that is occasioned as a result of wrong information provided and acted on. 3. That NSSF shall take reasonable steps to verify authenticity of the information given but NSSF shall not be liable for acting on a wrong and or forged detail provided to it 4. That NSSF shall use third parties like NIRA, Telecom Companies, Banks, Aggregators, Ministries, Departments and Government Agencies etc. as deemed appropriate to verify information provided. 5. That NSSF shall use the contact details provided to share transactional information with the member e.g. claim status, statements and balances. 6. The client shall properly manage his/her PIN, passwords, pass codes and NSSF shall not be liable for any loss that is occasioned as a result of mismanagement of PINs, passwords and pass codes. 7. NSSF reserves the right to alter the terms and conditions herein and the client hereby agrees to be bound by such changes for as long as they are communicated to the clients. 8. The client acknowledges that the services herein may be provided by a third party and NSSF is not responsible for the charges levied by, omission or commission of the third parties. 9. That NSSF shall provide the service during working hours and any authorization or cancellation shall be made during these hours and NSSF shall not be responsible for completion or non-completion of the authorisation made after the working hours or made after the completion of a transaction.10. Working hours referred to in (9) above shall refer to any time from 8:00am to 5:00pm, Monday to Friday excluding public holidays.

SECTION 6: FINGER PRINTS

SECTION 6A: RIGHT HAND FINGER PRINTS (Please indicate by ink the Finger print)

LEFT HAND THUMBPRINT LEFT HAND POINTER RIGHT HAND THUMBPRINT RIGHT HAND POINTER

LEFT HAND THUMBPRINT	LEFT HAND POINTER	RIGHT HAND THUMBPRINT	RIGHT HAND POINTER
			

(To be signed in the presence of an NSSF Officer)

Claimant's Signature:.....Date (DD/MM/YYYY):.....Time (12- hour format):

(a) By signing, I accept that I have read the T&Cs and hereby indicate my consent. (b) For persons with disability and those who cannot sign or present other traceable physical identifier, the NSSF officer shall consent to have officially authenticated.

SECTION 7: DECLARATION BY NSSF STAFF

I (Name).....(Title).....hereby confirm that the thumb-prints and photograph attached belong to the claimant and that the claimant has been identified as per documentation provided.

Officer's Signature:.....Date (DD/MM/YYYY):.....Time (12- hour format):

BENEFITS REQUIREMENTS PER CLAIM TYPE

AGE BENEFIT AT 55 YEARS

1. 1 Current passport size photograph.
2. Copy of National ID. A Driving Permit/Passport/Financial Card/Employer ID can be submitted in the absence of a National ID.
3. Proof of Bank Account details e.g., Bank slip or one page of a Bank Statement for any of the last three months, or confirmation letter from the bank.

WITHDRAW BENEFIT AT 50 YEARS

1. 1 Current passport size photograph.
2. Copy of National ID. A Driving Permit/Passport/Financial Card can be submitted in the absence of a National ID.
3. Proof of Bank Account details e.g., Bank slip or one page of a Bank Statement for any of the last three months, or confirmation letter from the bank.
4. Disengagement letter e.g., Termination letter OR End of Contract letter OR Introduction letter from last employer.

WITHDRAWAL BENEFIT (FOLLOWING EXEMPTED EMPLOYMENT)

1. 1 Current passport size photograph.
2. Copy of valid Personal Identification e.g., National Identity Card or Employer Identity Card.
3. Proof of Bank Account details e.g., Bank slip or one page of a Bank Statement for any of the last three months, or confirmation letter from the bank.
4. Disengagement Letter E.G. Termination Letter or End of Contract Letter or Introduction Letter from Last Employer or Acceptance of Resignation.
5. Certified copy of appointment letter. United Nations staff should provide a letter of attestation instead.
6. Warrant card for police officers OR Movement order for the Army OR Introduction Letter from the Parliamentary Commission for Parliament Staff OR pension card for pensioners.
7. Pay slips for any of the last 3 months. However, public servants must provide pay slips for the last 6 months.

EMIGRATION GRANT

1. 1 Current passport size photograph.
2. Copy of valid Personal Identification e.g., National Identity Card / Driving Permit/ Passport/ Financial Card
3. Proof of Bank Account details e.g., Bank slip or one page of a Bank Statement for any of the last three months, or confirmation letter from the bank. The bank account must be held in the country where the claimant relocated.
4. Disengagement letter e.g., Termination letter OR End of Contract letter OR Introduction letter from last employer.
5. Evidence of permanent residence status or citizenship e.g., Passport or National ID, Green Card for US immigrants, indefinite leave to Stay Status for UK, Permanent residence card, settlement cards.
6. Evidence of Exit from Uganda e.g., Exit stamp from Uganda and/or Entry stamp to destination country
7. **Refugees:** Introduction letter from Office of the Prime Minister OR Letter from International Organization for Migration **AND** Repatriation card from UNHCR
8. Marriage certificate and spouse visa or dependents' pass where applicable.
9. Introduction Letter from the embassy for Ugandans permanently relocating or Affidavit from the American Embassy in Uganda
10. Notarized Passport or notarized permanent residence card if claiming online. Include the email address for the respective Notary.

INVALIDITY BENEFIT

1. 2 Current passport size photographs
2. Copy of National ID. A valid Driving Permit/Passport/Financial Card can be submitted in the absence of a National ID.
3. Proof of Bank Account details e.g., Bank slip or one page of a Bank Statement for any of the last three months, or confirmation letter from the bank.
4. Disengagement letter e.g., Termination letter OR End of Contract letter OR Introduction letter from last employer.
5. Doctors Recommendation Letter (The client may be required to see the Fund Doctor)
6. Certified High court order appointing Manager for Estate for Persons of Unsound mind

SURVIVOR BENEFIT

1. 1 Current passport size photograph of the claimant.
2. Copy of National ID. A valid Driving Permit/Passport/Financial Card/Employer ID can be submitted in the absence of a National ID.
3. Proof of Bank Account details e.g., Bank slip or one page of a Bank Statement for any of the last three months, or confirmation letter from the bank.
4. Certified copy of the deceased member's Death Certificate from National Identification and Registration Authority (NIRA).
5. Introduction letter from the last employer of the deceased member OR Introduction letter from the LC.
6. Baptism Certificates for Children and Marriage Certificate or customary marriage letter for spouse, for claimants who had not been updated by the deceased member and for new registrations.
7. Map or directions to the Ancestral home/ burial site.
8. Certified copies of petition to the letters of Administration and the Letters of Administration OR certified copies of the Will of Deceased and Grant of probate - for benefits claims of UGX 5M and above.
9. News Paper Gazette for benefits claims of UGX 5M and above.
10. Certificate of No Objection to the claimant for obtaining letters of administration for claims with an estate value above UGX 50M.

WHEN SUBMITTING YOUR CLAIM PHYSICALLY, PLEASE PRESENT YOUR ORIGINAL DOCUMENTS FOR COMPARISON WITH THE COPIES.

YOU CAN SUBMIT YOUR CLAIM USING THE NSSF GO APP OR OUR EMAIL ADDRESS: customerservice@nssfug.org

FOR MORE INFORMATION, CALL TOLL-FREE 0800286773, WHATSAPP 0784259713, OR LIVE CHAT www.nssfug.org